

## Installation Guidelines & Warranty

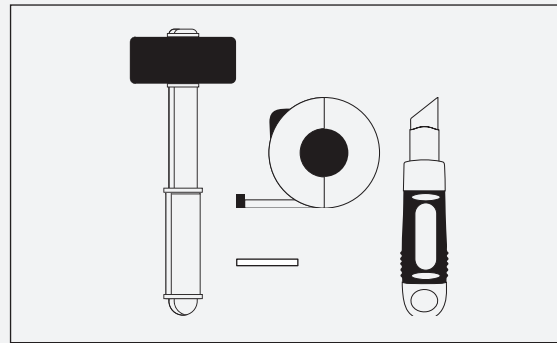
### Tough-Lock

## Tools & Materials

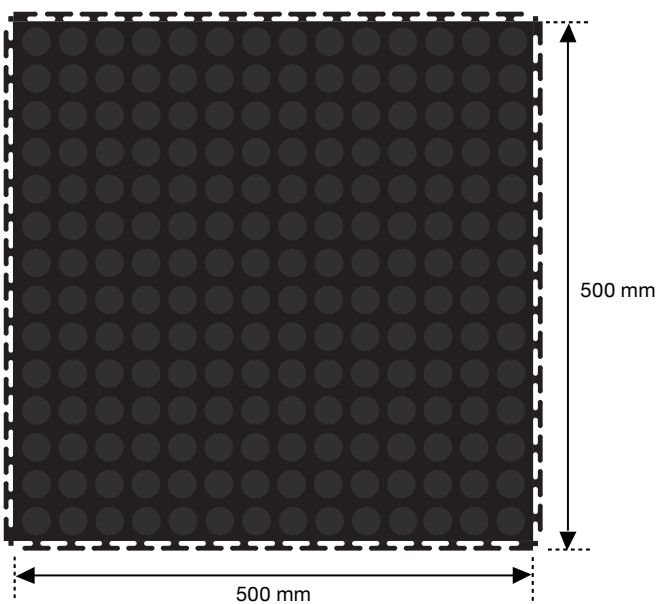
- Dead Blow Hammer
- Chalk
- Cutting Board
- Tape Measure
- Safety Utility Knife

### Materials

- Tough-Lock Tiles
- Tough-Lock Edge (Supplied in packs of 4)
- Tough-Lock Corner Edge (Supplied in packs of 4)



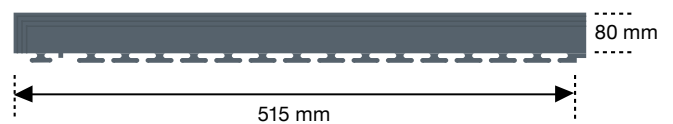
### Tough-Lock Tile



### Tough-Lock Edge



### Tough-Lock Corner Edge



## Preparation

Tough-Lock tiles can be laid on damaged or cracked subfloor surfaces. For best results it is advised to install on a level and clean floor. Simply follow these simple steps to achieve a durable, clean and adaptable flooring finish in your chosen area:



### Clean

Sweep the existing floor to ensure that the surface is clean and free of dust and dirt.



### Temperature

We advise that Tough-Lock tiles are laid in areas that have an ambient temperature between 16°C-24°C (**Let the tiles acclimatise for at least 24-48 hours before laying**).



### Surface check

We recommend using a self-leveling repair compound in areas where there's variations in subfloor surface. If not addressed, floor tiles may 'dislocate' at the connection interlocks (The smoother the subfloor is the more even and resilient your Tough-Lock tile floor will be).



### Humidity

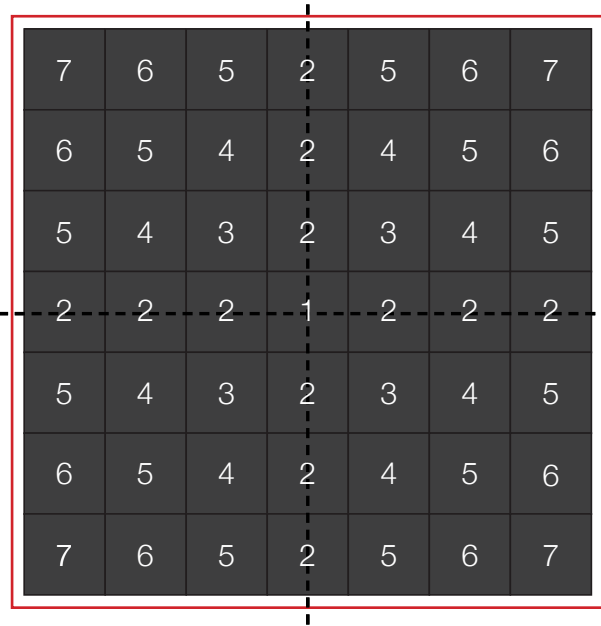
Relative humidity in the room should not be more than 60% (ideal 30% to 60%).

## Fitting Instructions

### Tile Layout Guide

1. Measure the length & width of the room and divide the dimensions in two - then locate & mark the centre of the room where the centre of your first tile\* will be. (This will be the starting point for the installation)
2. You can at this point check the number of tiles required to reach the walls in each direction. Remember you can cut the tiles to fit around the edges of the room.
3. Draw a chalk-line - - - through the start point parallel to the longest dimension. This is to act as a guide for keeping tiles parallel to the walls. To ensure the line is parallel to the walls, measure out from the wall near each end of the room, mark the points on the floor and draw the chalk-line between the points.

**It's very important to leave approximately 5mm expansion gap between the tiles and any walls/fixed points for expansion. Sometimes for larger areas a bigger gap may be required.**



1

Add tiles to all sides of 'Tile 1', creating a cross shape using tiles numbered '2'.

2

Add tiles numbered '3' and '4'.

3

Add tiles numbered '5' and '6'.

4

Add tiles numbered '7' and then add any edging which is required around the edges.

### **Finishing off**

The 5mm gap between the tiles and fixed points can be sealed with an acrylic putty or silicone sealant from a glue gun. Please wipe off excess sealant immediately with a damp cloth.

### **Doorways**

In doorways, an edging tile can be used if tiles are to meet a different floor covering. If the tiles are to continue through a doorway, no edging is required but the tiles in the doorway should be adhered with glue.

### **Cleaning and maintenance**

Tough-Lock floors can be cleaned and maintained easily using a damp mop, preferably using a pH balanced floor cleaning product. (Tough-Lock floors can easily withstand cleaning using an industrial rotary mop). For best results give the floor a light clean on frequent occasions.

### **Sunlight**

Not suitable for regular direct sunlight, especially during the summer months. If used in garages we suggest that the garage door is kept closed to minimise sunlight exposure.

## **Tough-Lock Warranty**

**For a period of one year from the date of shipment, COBA Europe makes the following warranty, subject to the terms & conditions specified here for all Tough-Lock interlocking PVC floor tiles.**

Tough-Lock products will conform to contract description with only such reasonable variation as is acceptable in the trade. It is fit for the ordinary purposes for which the product is used and it will be adequately packaged and labelled.

COBA Europe will replace any defective product at no charge if the defect is found prior to installation. If the customer believes the product to be defective after installation, the customer must promptly notify COBA Europe and permit an inspection of the product. If upon inspection we determine the product to be defective, subject to the limitations contained in the warranty, COBA Europe will replace the defective product at its cost in the affected room or area.

COBA Europe provide a warranty in relation to the wearability of Tough-Lock (High Performance Polymer interlocking floor tile) for 25 years from the date of installation. If dissatisfied with the wearability, the customer must allow a company representative to inspect of the flooring. If the original flooring is worn through the wear layer, and the flooring has been properly installed & maintained, COBA Europe will replace the worn out flooring at its cost in the affected room or area, subject to a pro-rated discount charge to the customer for the age of the flooring.

To be eligible for replacement under either of these warranties, the customer must give COBA Europe written notice of any claimed defect immediately upon learning of the defeat and in no event more than 90 days after the claimed effect is discovered. **Notice shall be given to COBA Europe at its corporate address - 5 Marlborough Dr, Fleckney, Leicester LE8 8UR.**

### **Excluded from warranty**

- The exact matching of shade, colour or matting.
- Any express or implied promise made by any sales person or representative.
- Tears, burns, cuts or damage due to improper installations, improper use or improper cleaning agents or maintenance methods.
- Labour costs for installation of original or replacement material.
- Problems caused by moisture, hydrostatic pressure or alkali in the sub-floor.
- Problems caused by uses, maintenances & installation that is contrary to COBA Europe specifications, recommendations or instructions.
- Material installed with obvious defects.
- Installation with adhesive other than those recommended by COBA Europe.
- External installations.
- Fading and/or discolouration resulting in heavy sunlight penetration and ultraviolet ray exposure from direct or glass filtered sunlight.
- Tough-Lock is not installed and maintained as recommended by COBA Europe.